

Last revised: August 15, 2014

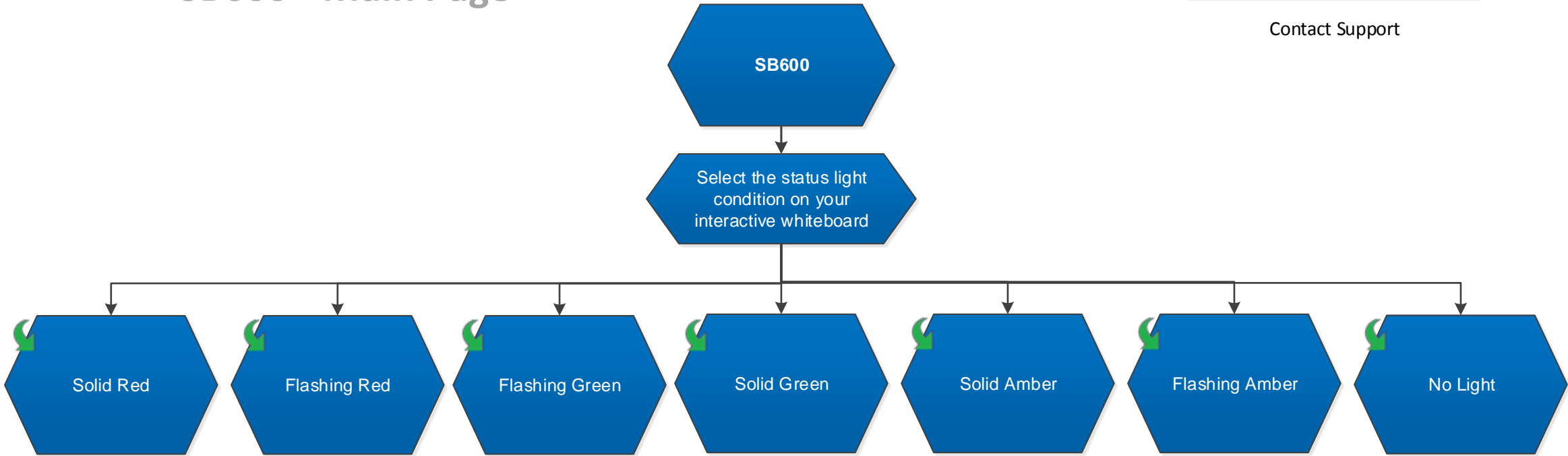
[Glossary of Terms](#)

Legend	
	Troubleshooting steps.
	Contact Technical support for further assistance.
	Issue resolved.
	Additional information

# SB600 - Main Page

Revision History

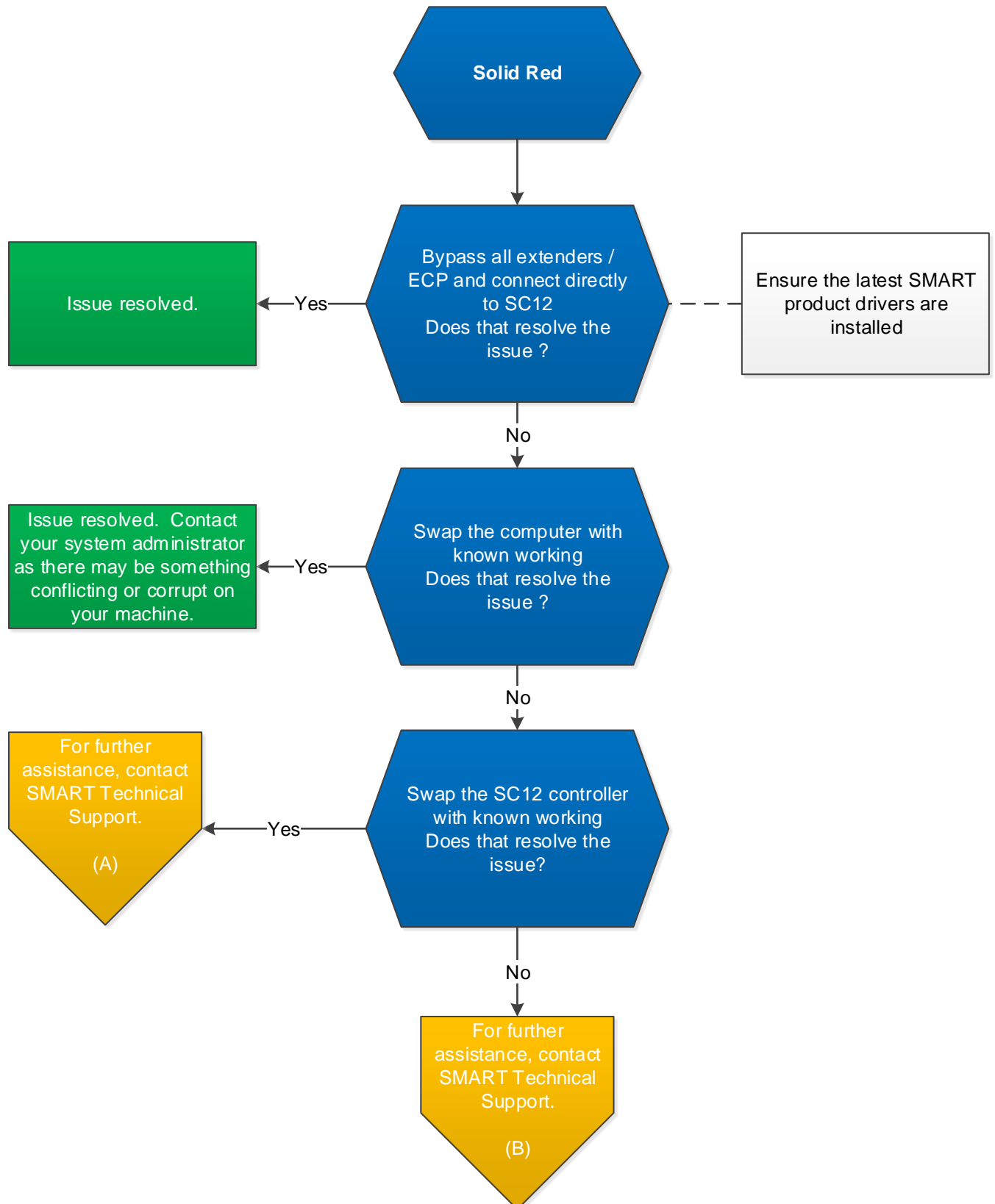
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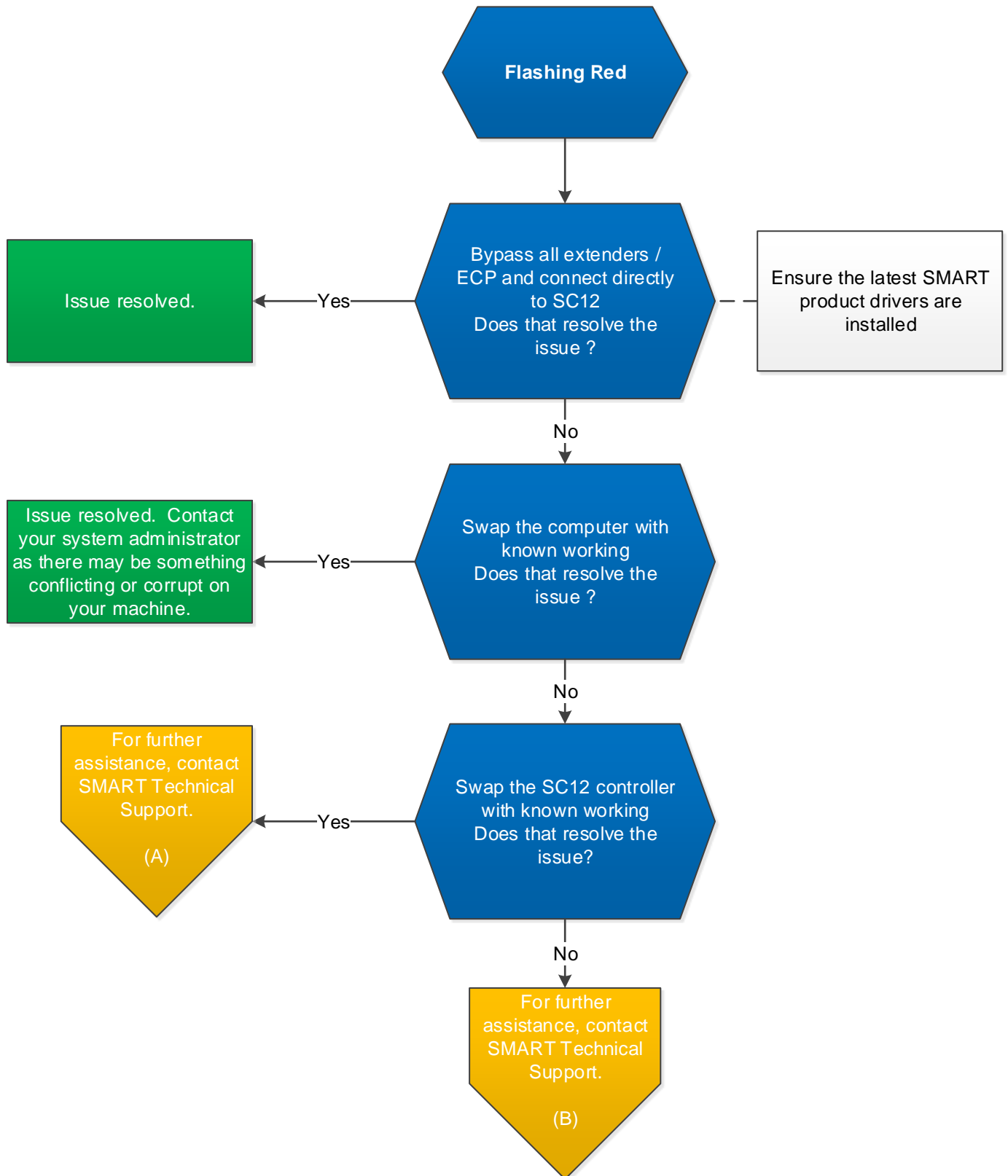
[Back](#)
[Home](#)
[Revision History](#)
[Contact Support](#)

## 1. Solid Red



[Back](#)
[Home](#)
[Revision History](#)
[Contact Support](#)

## 2. Flashing Red



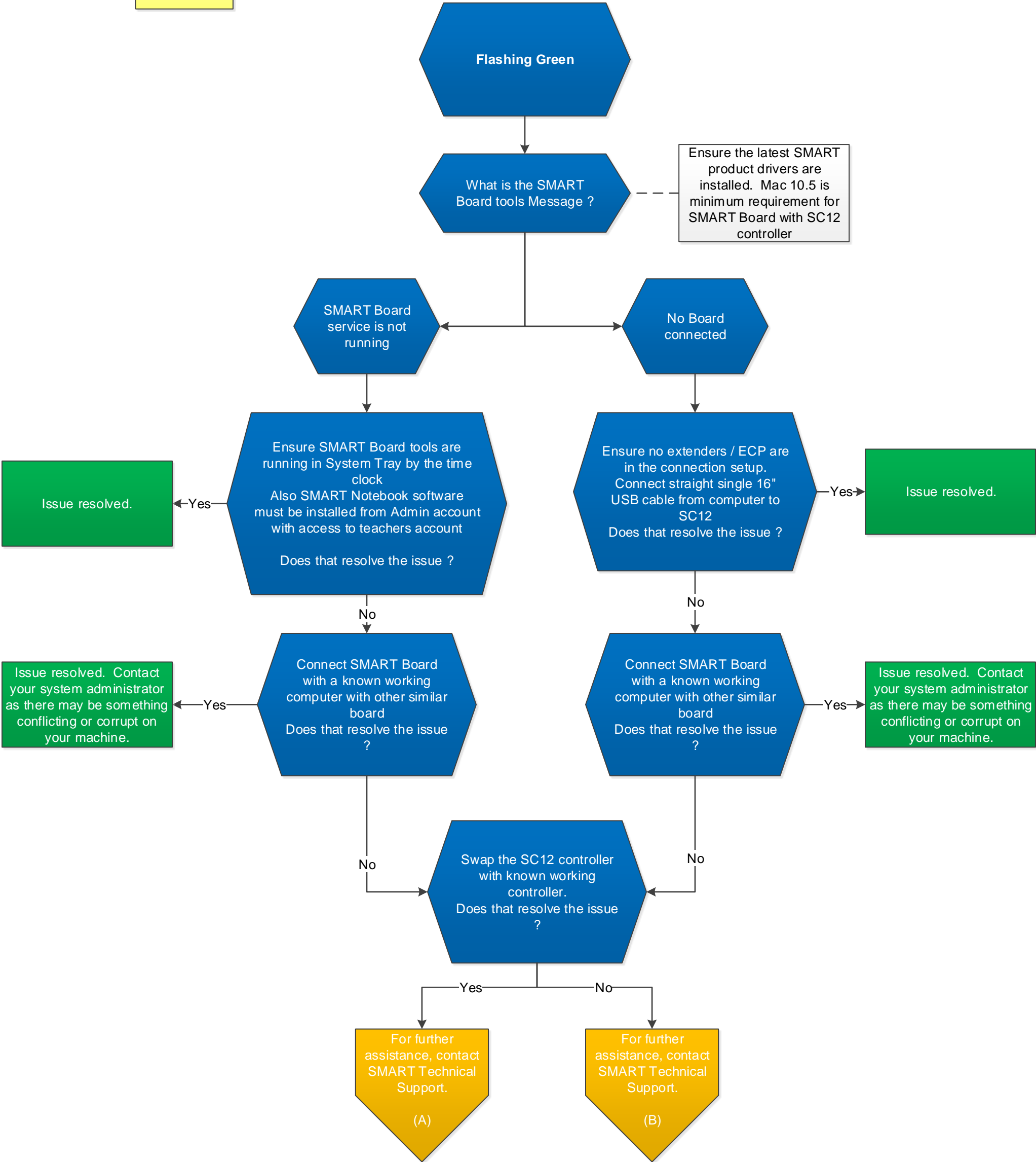
Back

Home

Revision History

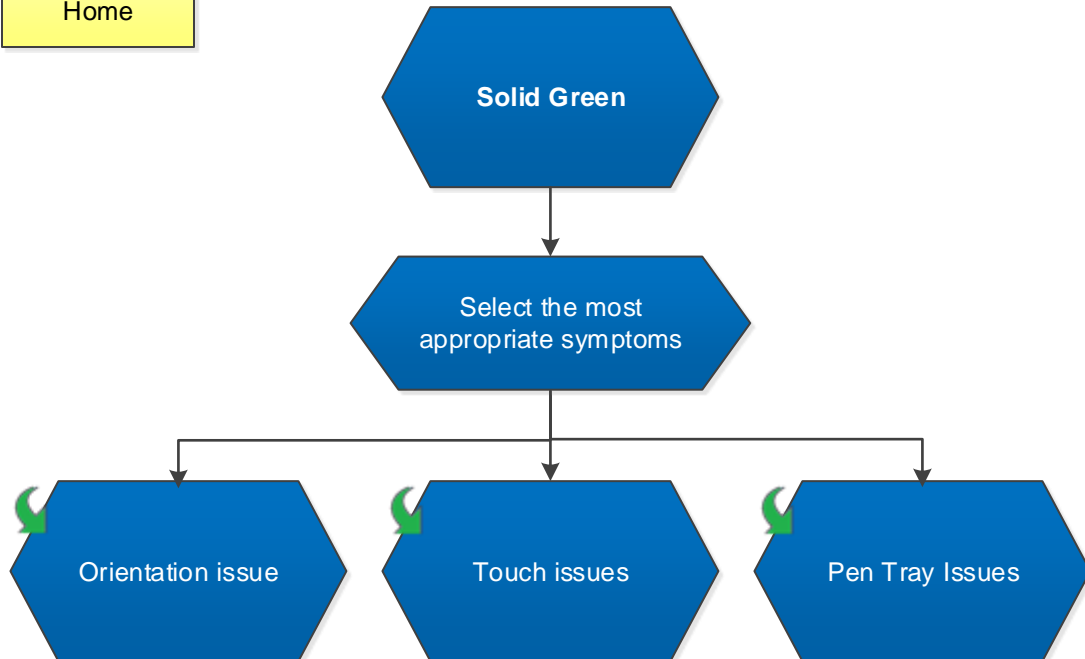
Contact Support

3.0 Flashing Green



[Back](#)[Home](#)[Revision History](#)[Contact Support](#)

### 4.0 Solid Green



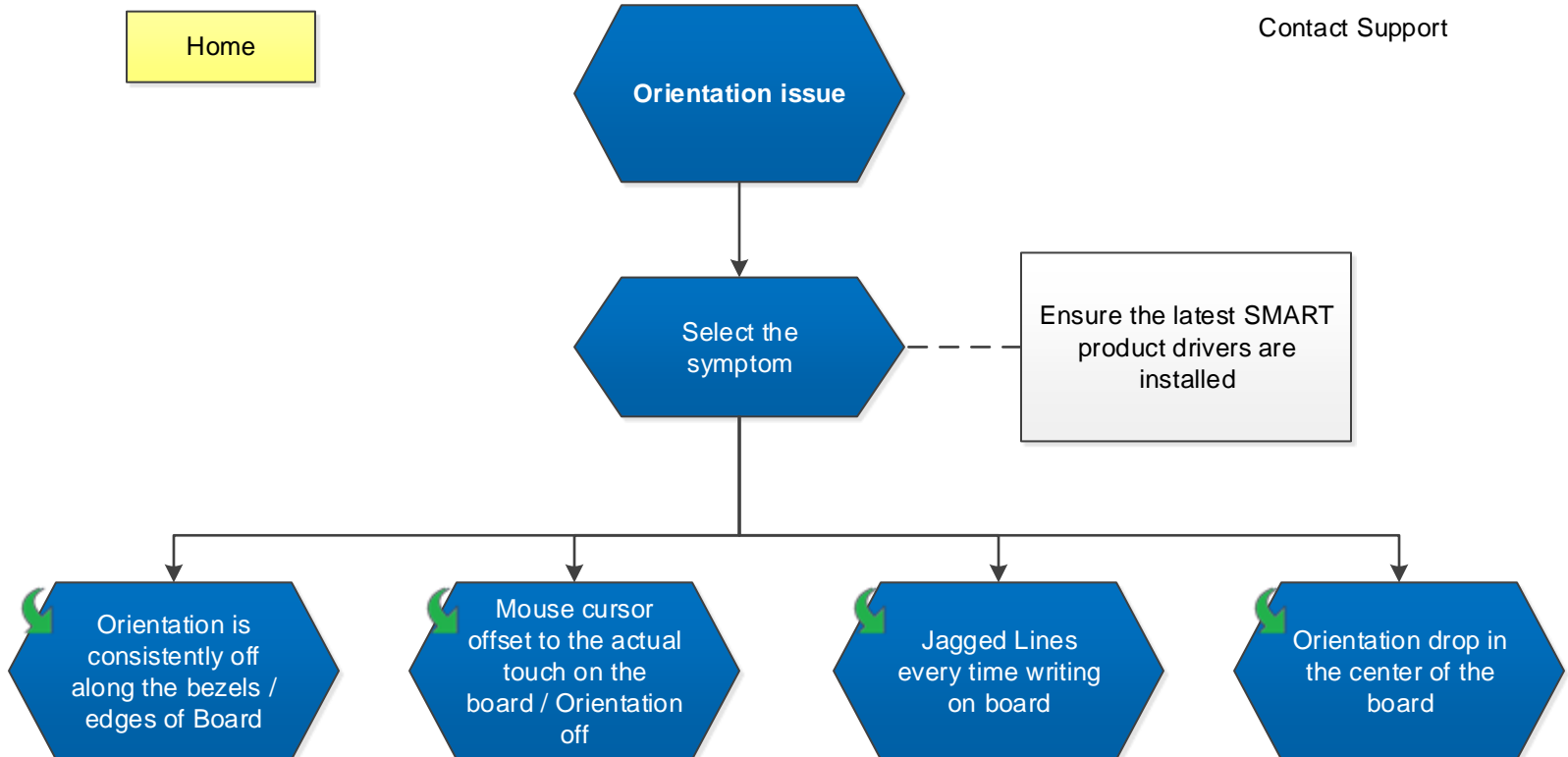
Back

Home

Revision History

Contact Support

### 4.1. Orientation issue



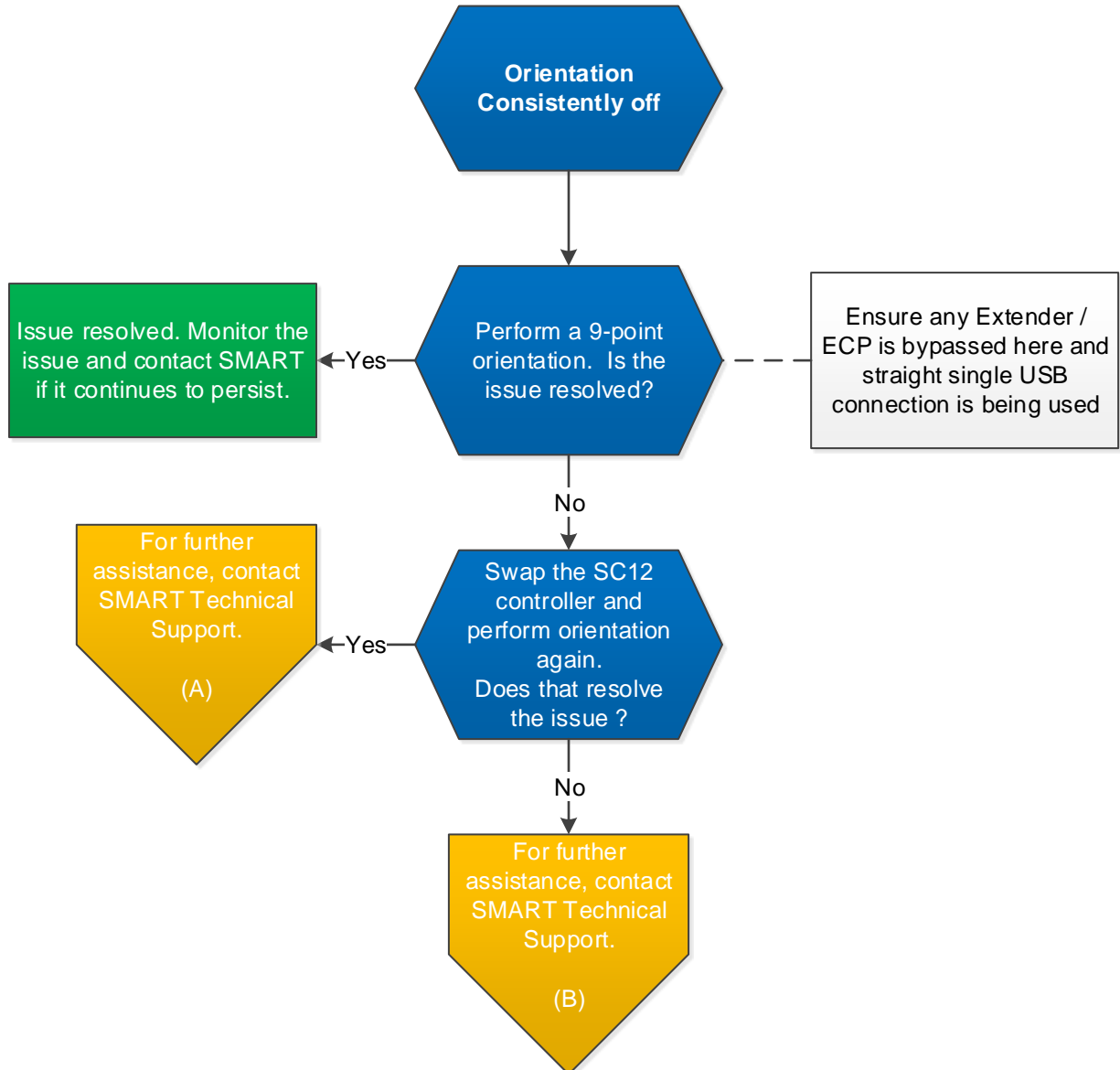
Back

Home

Revision History

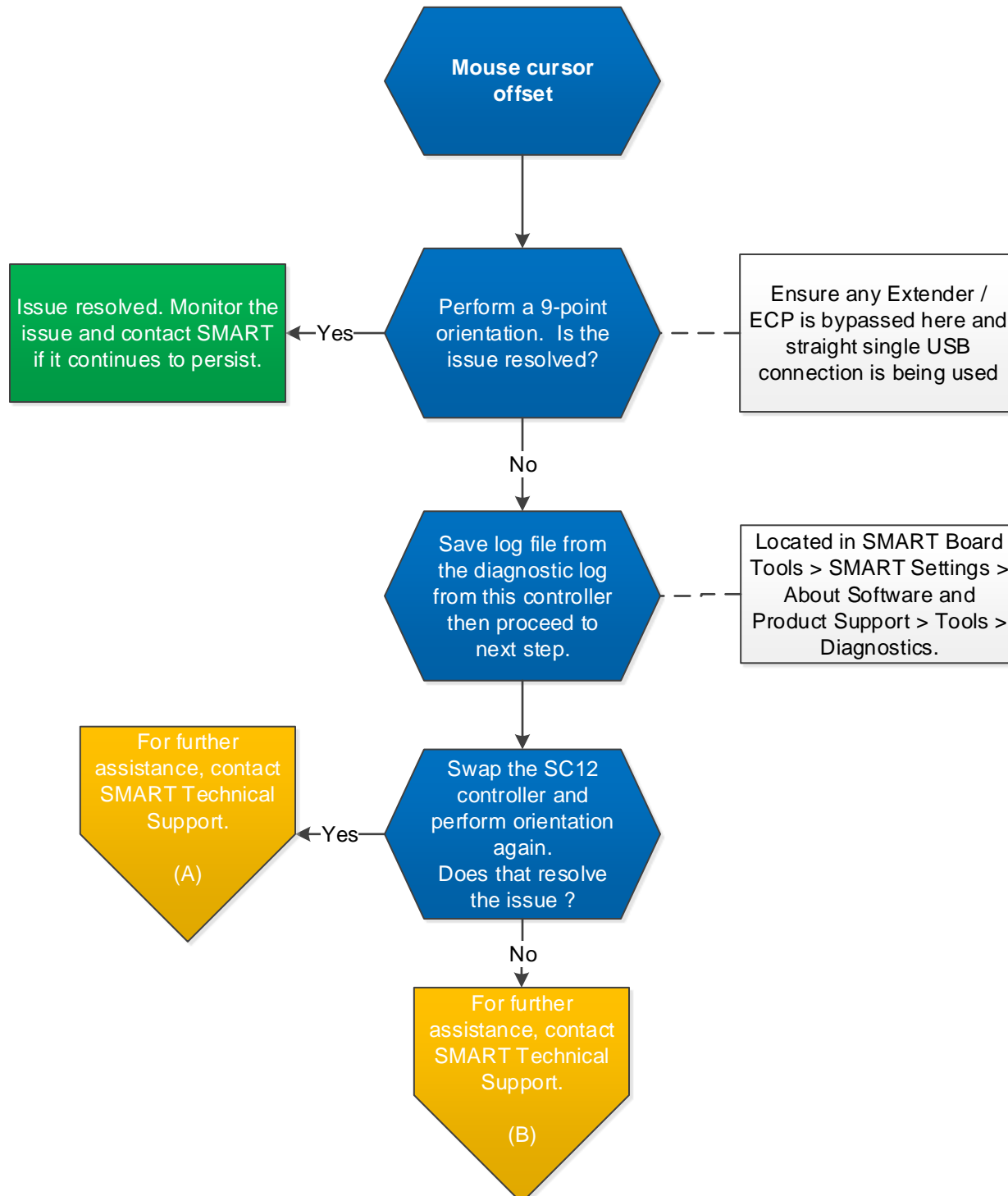
Contact Support

### 4.1.1 Orientation consistently off



[Back](#)
[Home](#)
[Revision History](#)
[Contact Support](#)

## 4.1.2 Mouse cursor offset to the actual touch on board





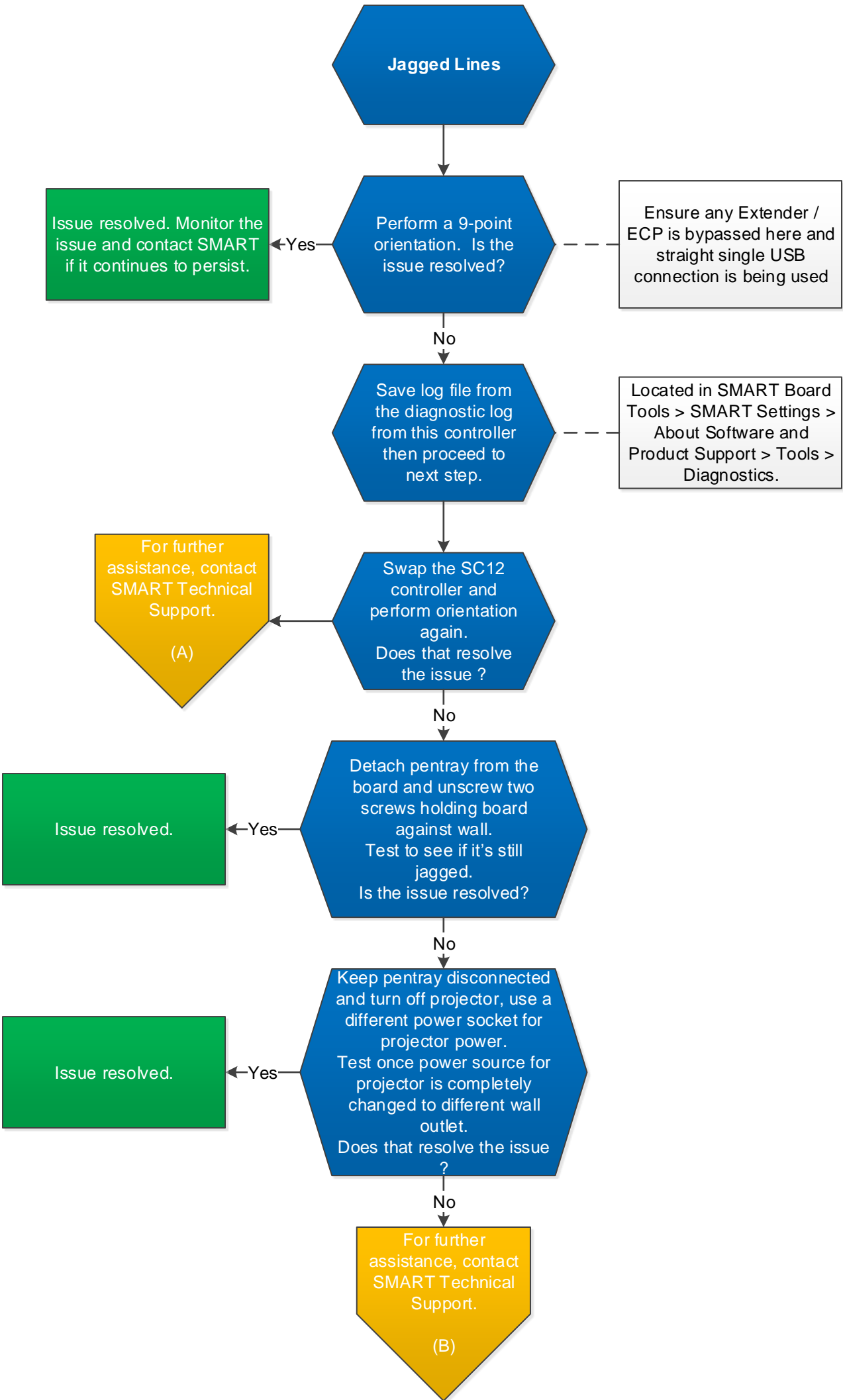
Back

Home

Revision History

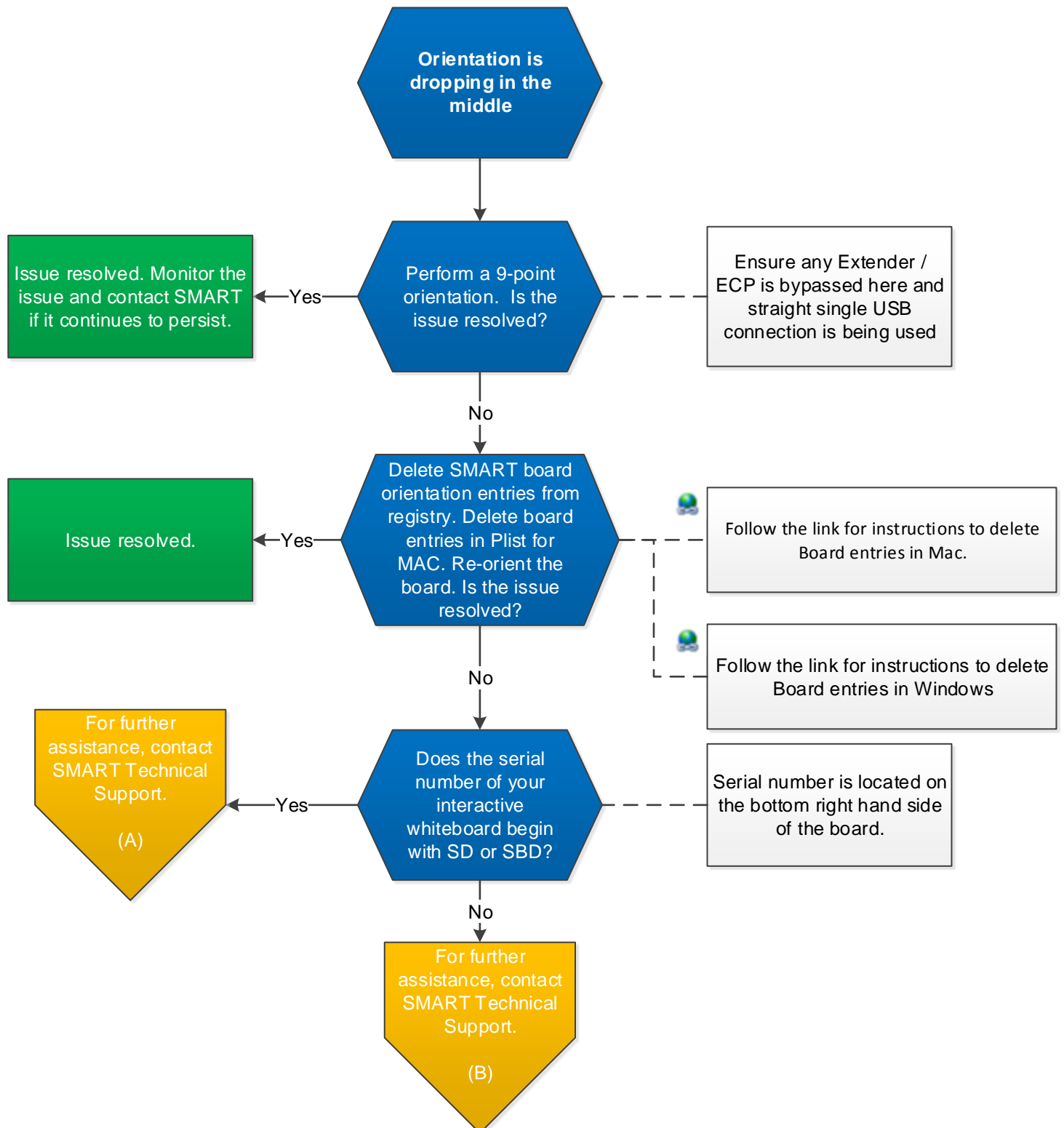
Contact Support

4.1.3 Jagged Lines



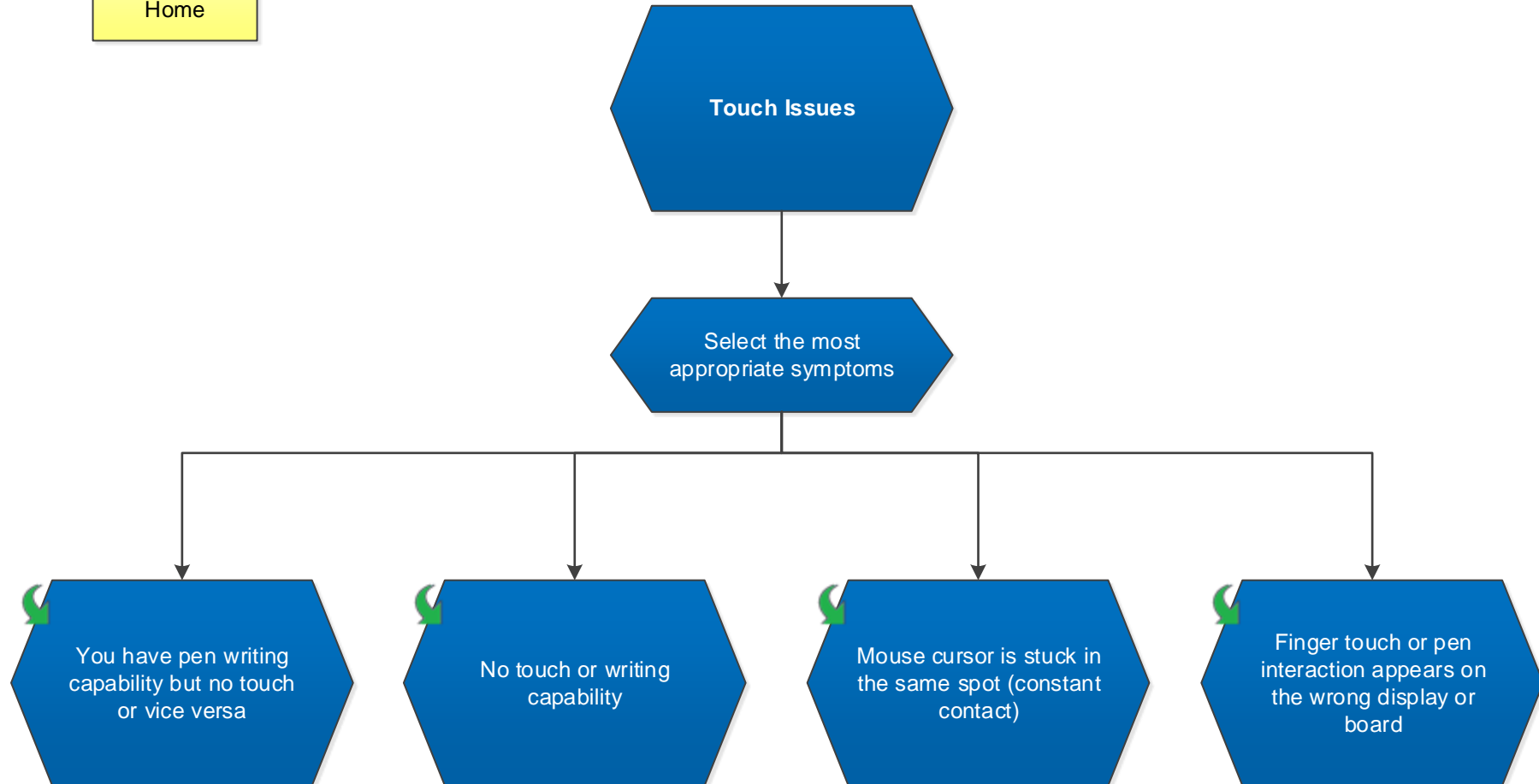
[Back](#)
[Home](#)

## 4.1.4 Orientation is dropping in the middle

[Revision History](#)
[Contact Support](#)


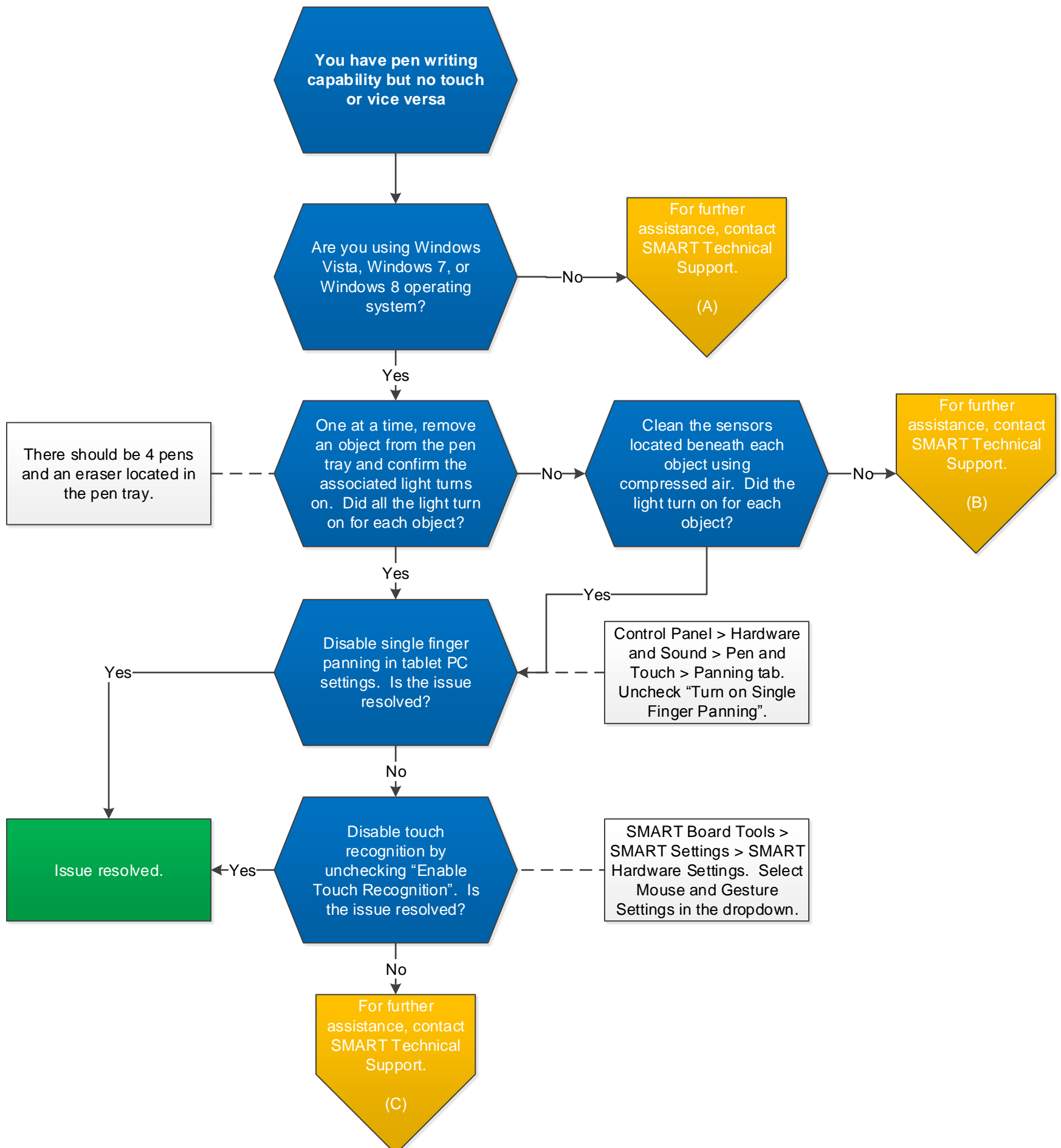
[Back](#)
[Home](#)
[Revision History](#)
[Contact Support](#)

### 4.2 Touch Issues



[Back](#)
[Home](#)
[Revision History](#)
[Contact Support](#)

### 4.2.1 You have pen writing capability but no touch or vice versa



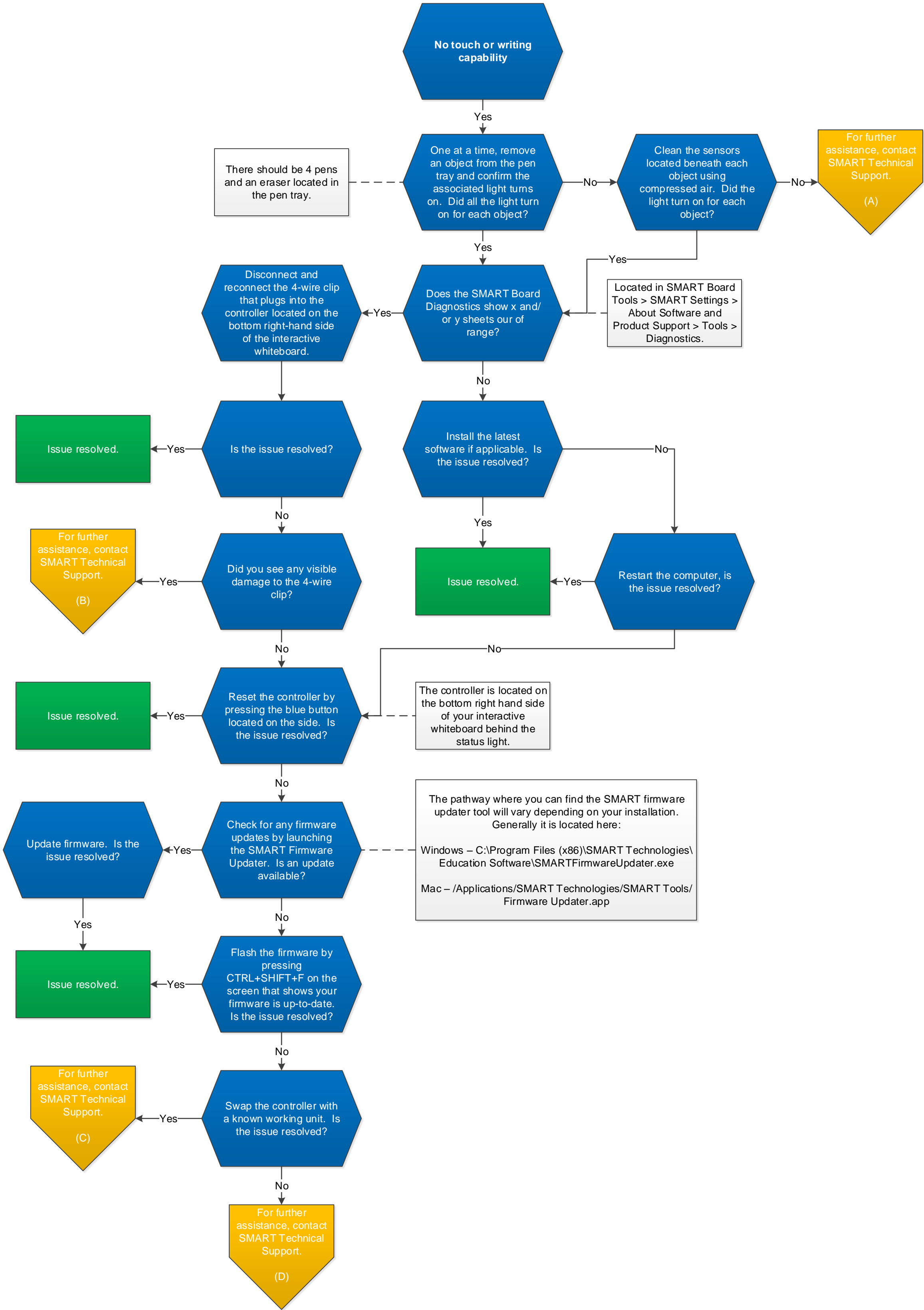
Back

Home

4.2.2 No touch or writing capability

Revision History

Contact Support



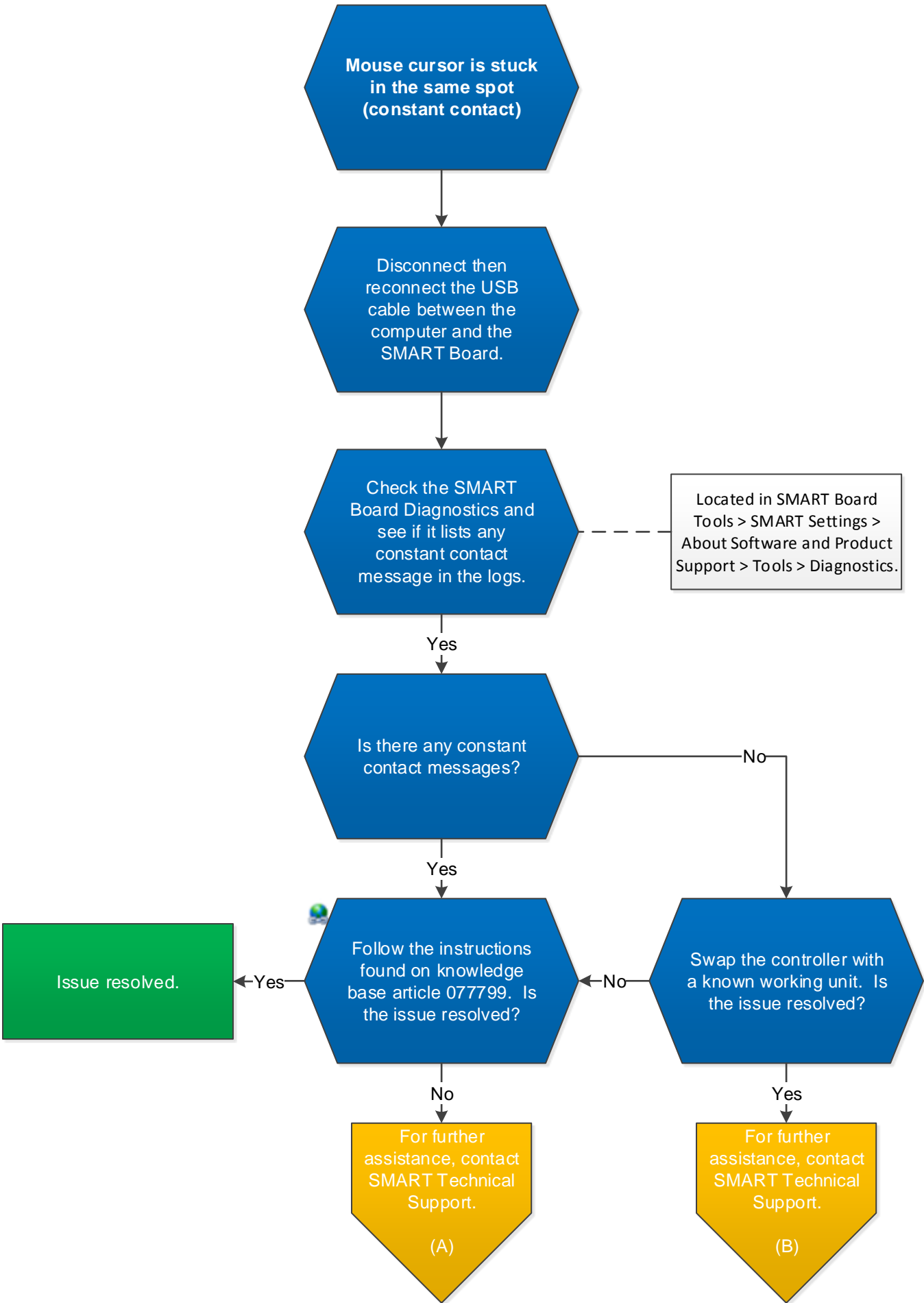
Back

Home

4.2.3 Mouse cursor is stuck in the same spot (constant contact)

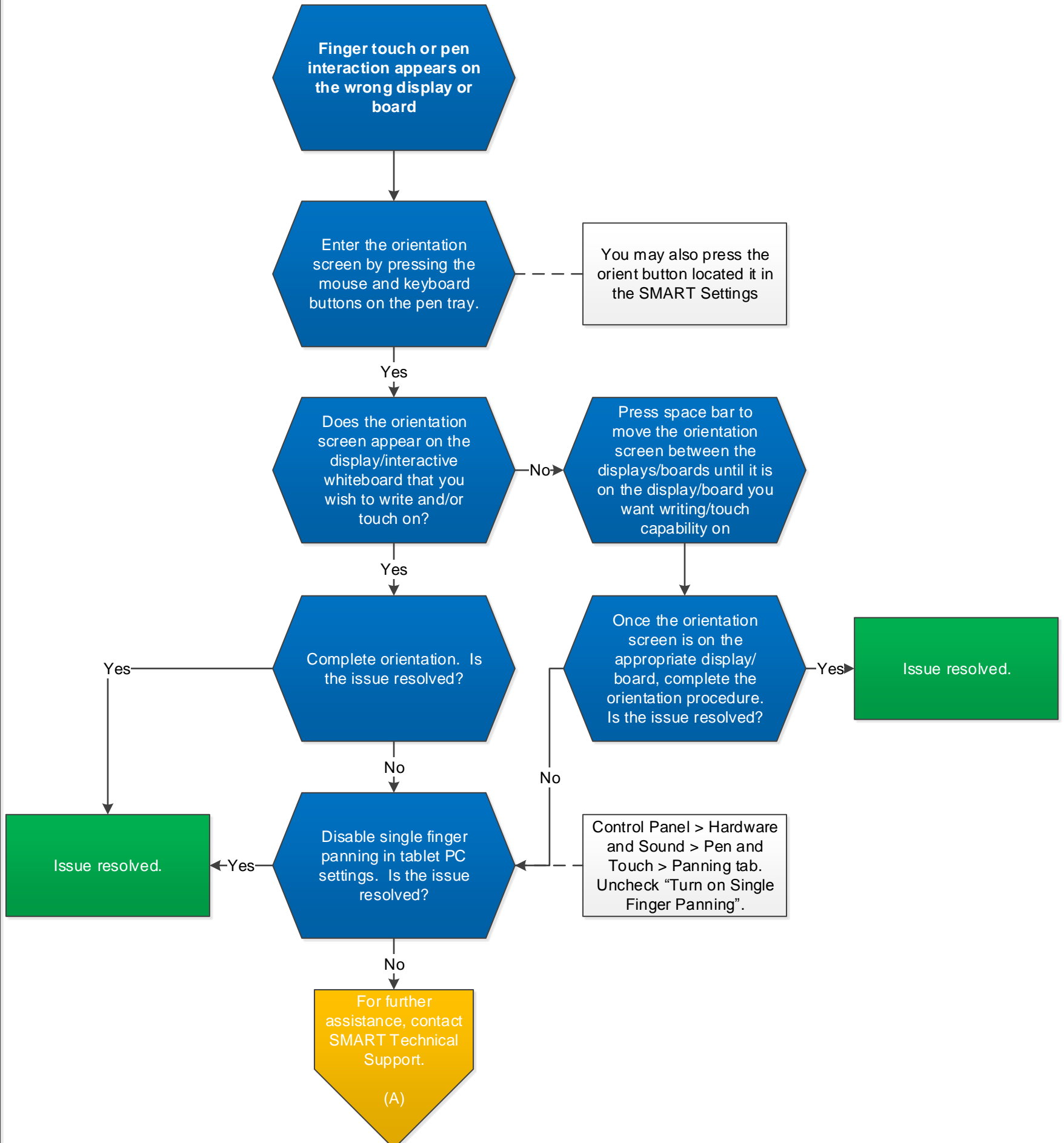
Revision History

Contact Support



[Back](#)
[Home](#)
[Revision History](#)
[Contact Support](#)

## 4.2.4 Finger touch or pen interaction appears on the wrong display or board



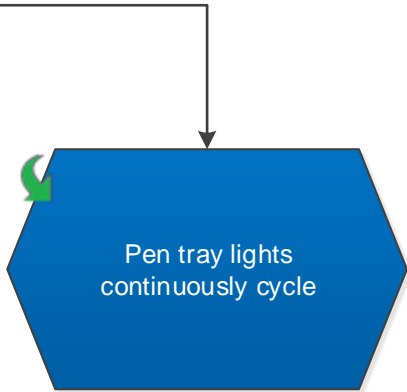
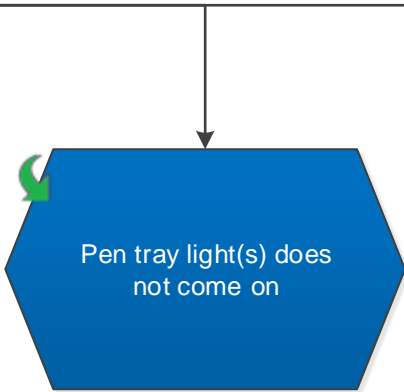
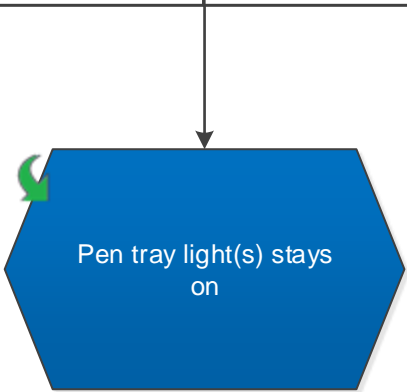
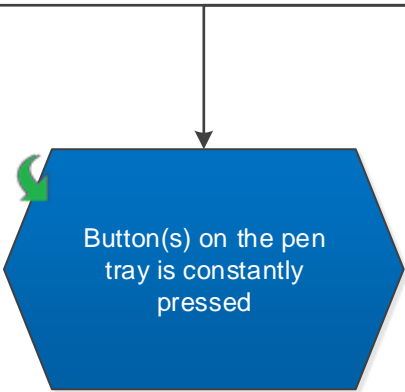
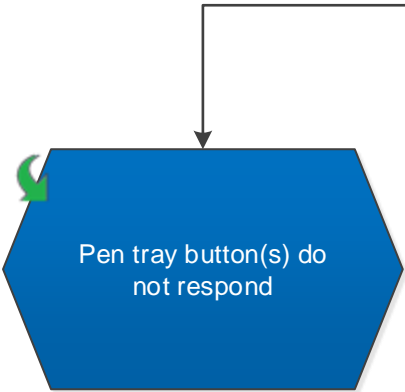
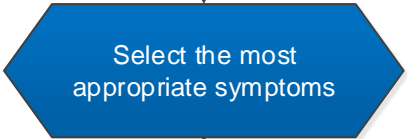
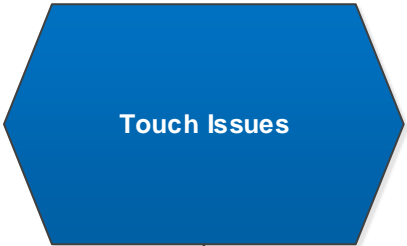
Back

Home

Revision History

Contact Support

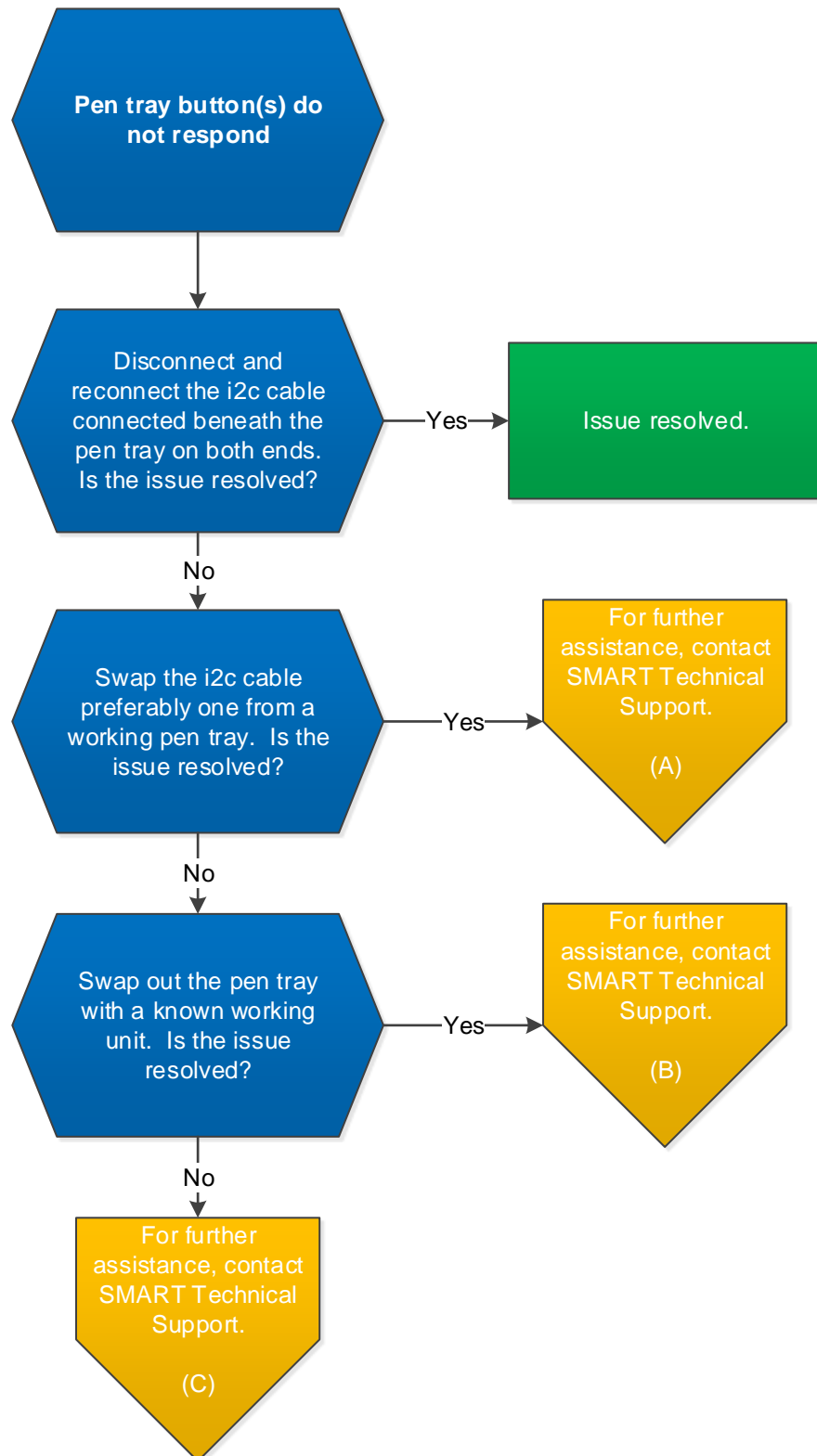
# 4.3 Pen Tray Issues





[Back](#)
[Revision History](#)
[Home](#)
[Contact Support](#)

### 4.3.1 Pen tray button(s) do not respond



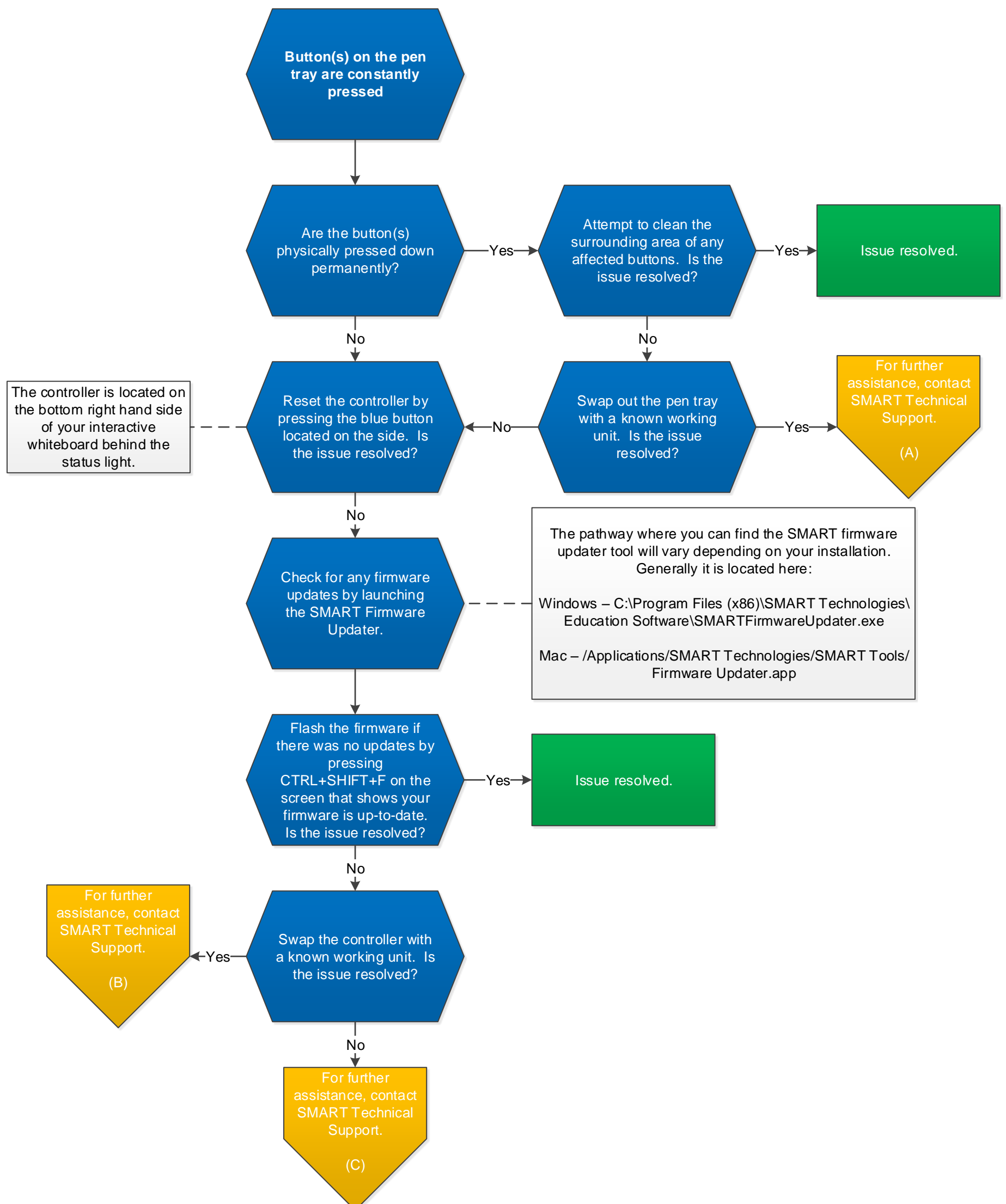
Back

Home

## 4.3.2 Button(s) on the pen tray are constantly pressed

Revision History

Contact Support



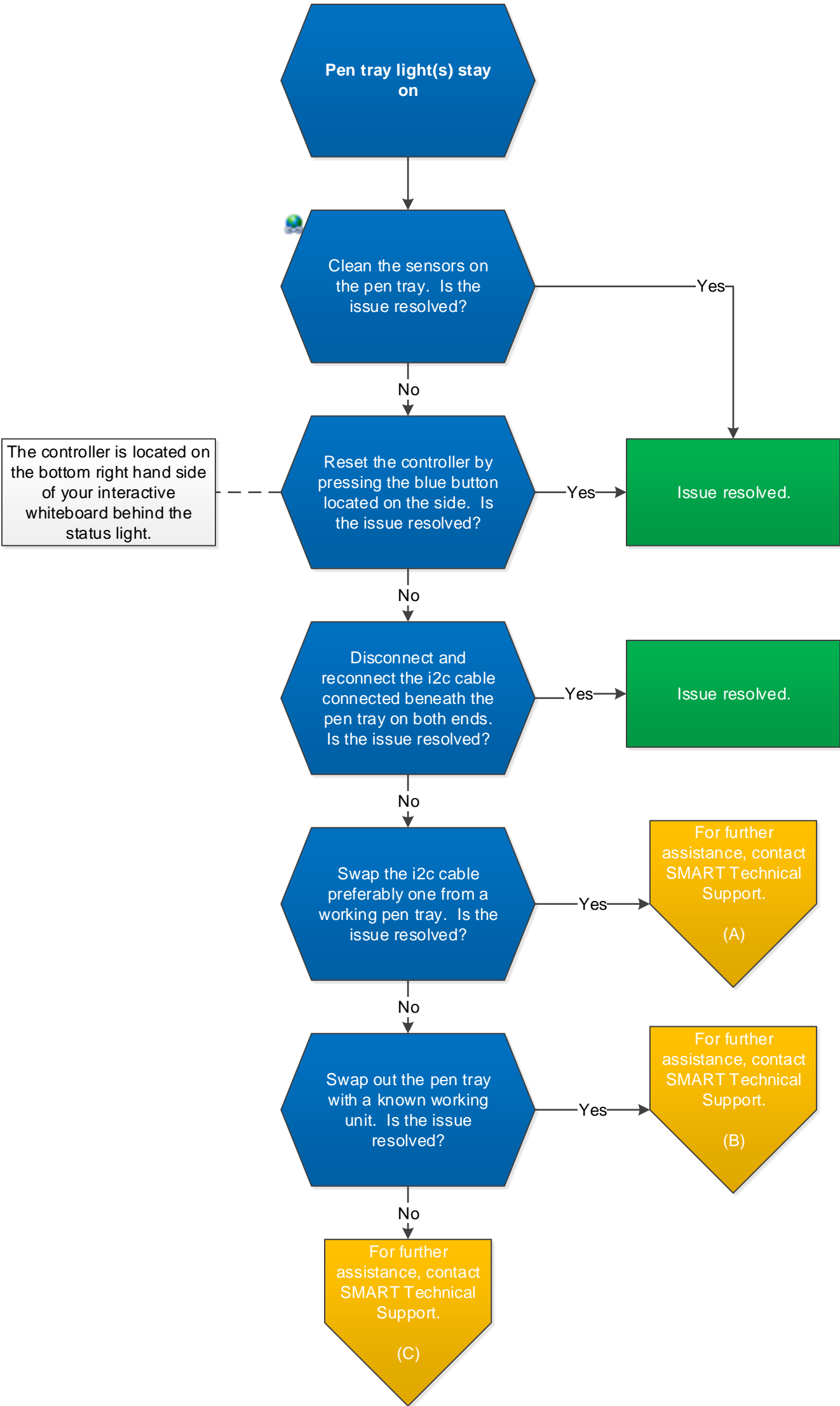
Back

Home

### 4.3.3 Pen tray light(s) stay on

Revision History

Contact Support



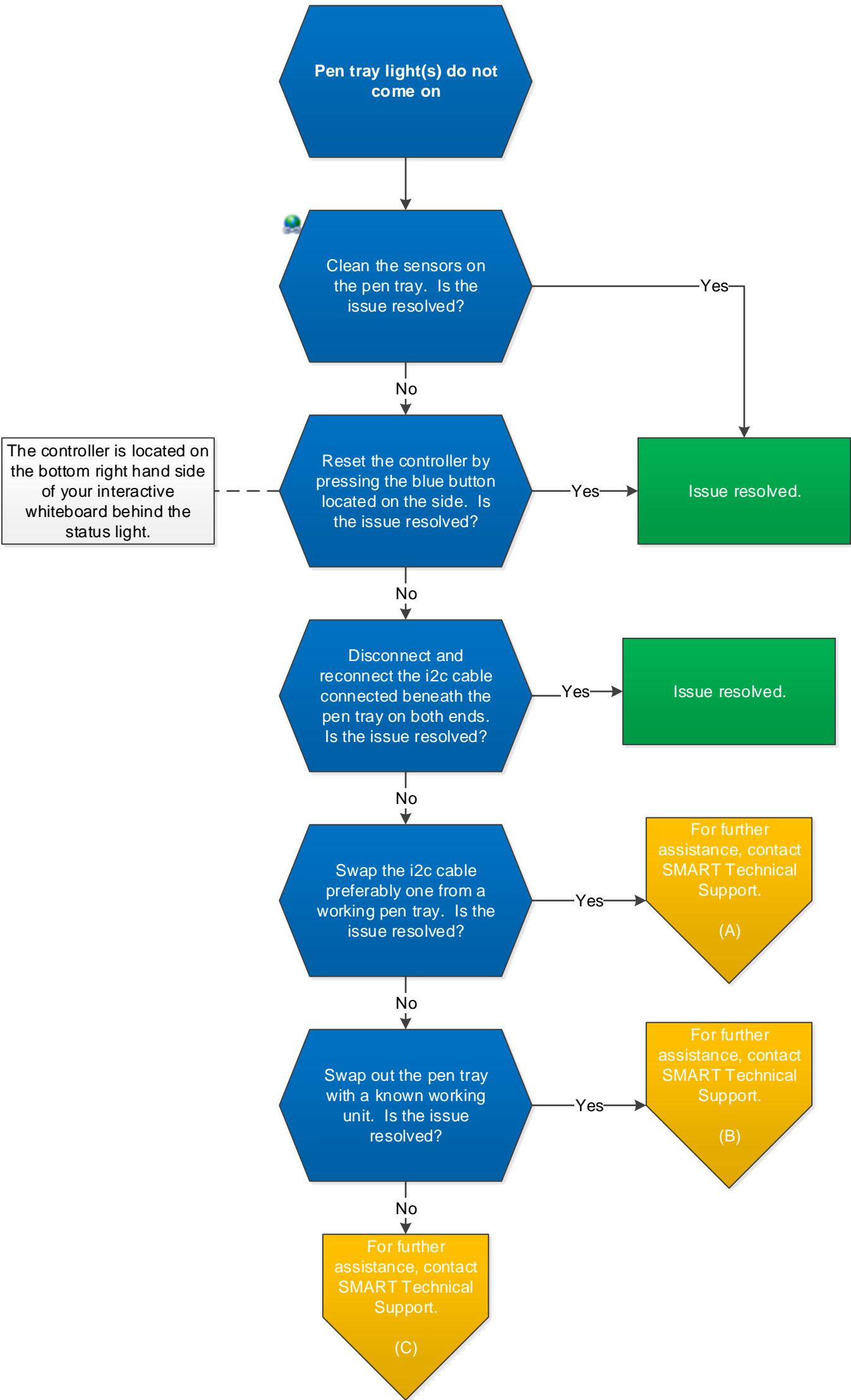
Back

Home

# 4.3.4 Pen tray light(s) do not come on

Revision History

Contact Support



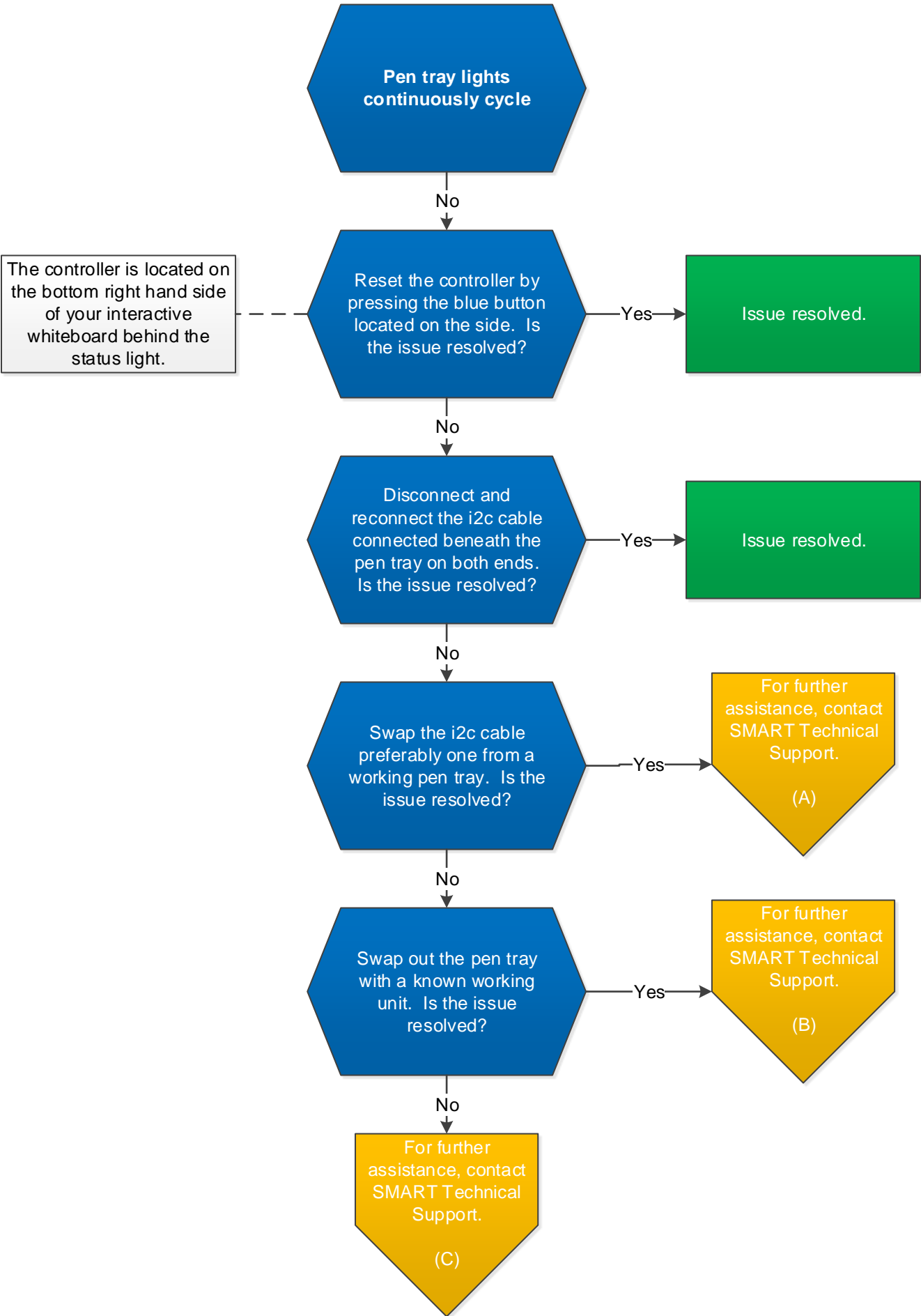
Back

Home

# 4.3.5 Pen tray lights continuously cycle

Revision History

Contact Support



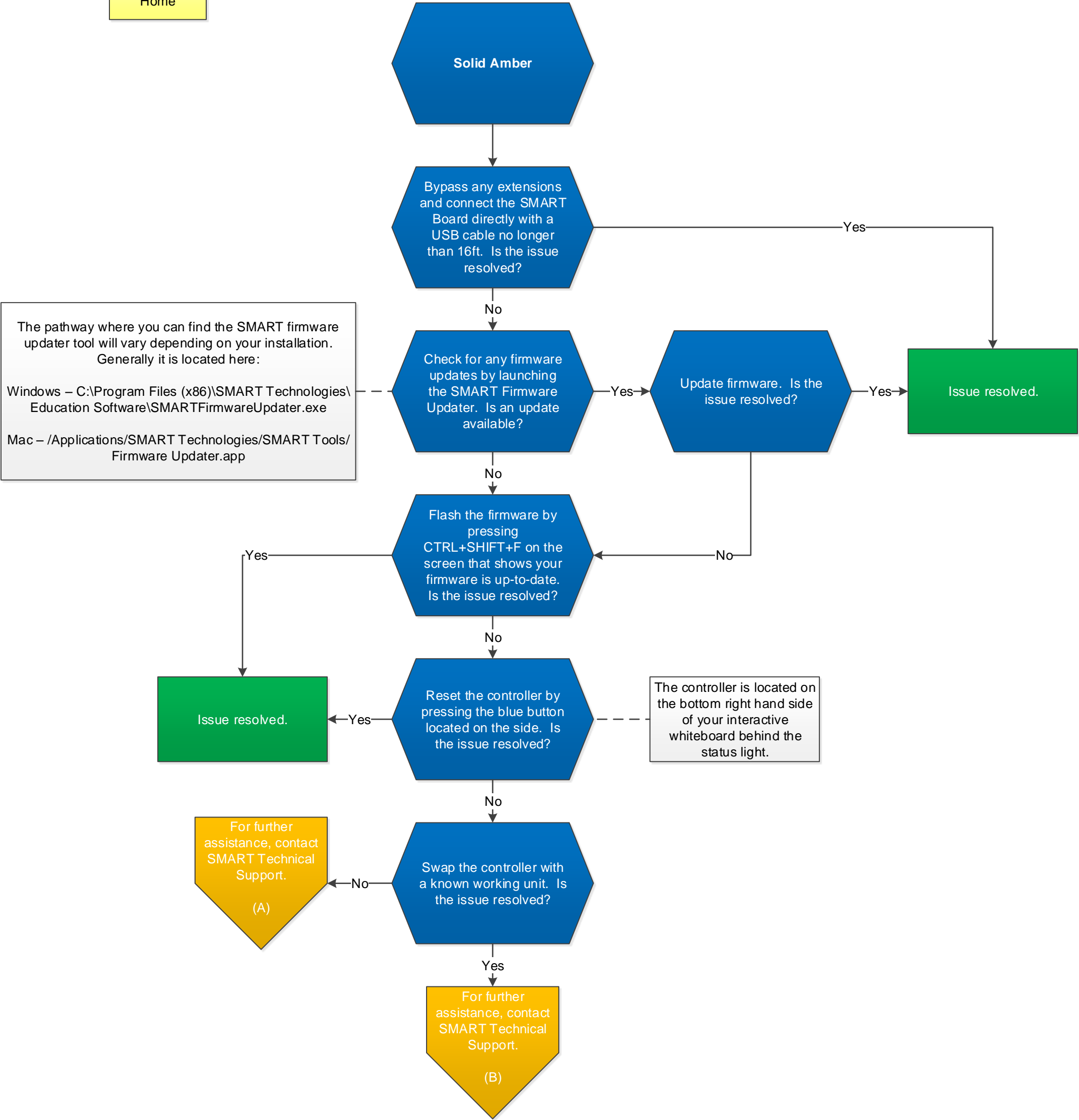
Back

Home

Revision History

Contact Support

5.0 Solid Amber



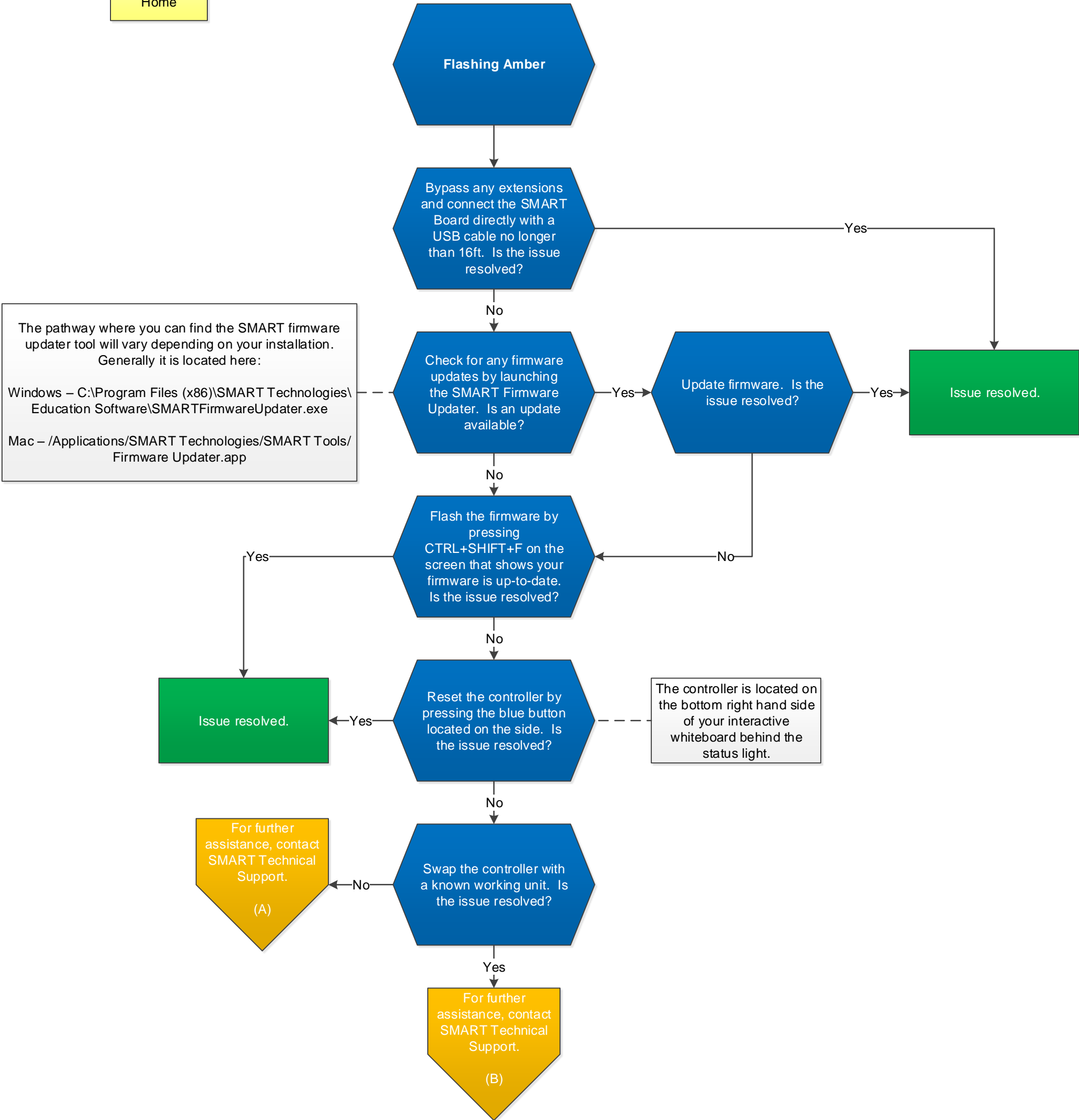
Back

Home

Revision History

Contact Support

6.0 Flashing Amber



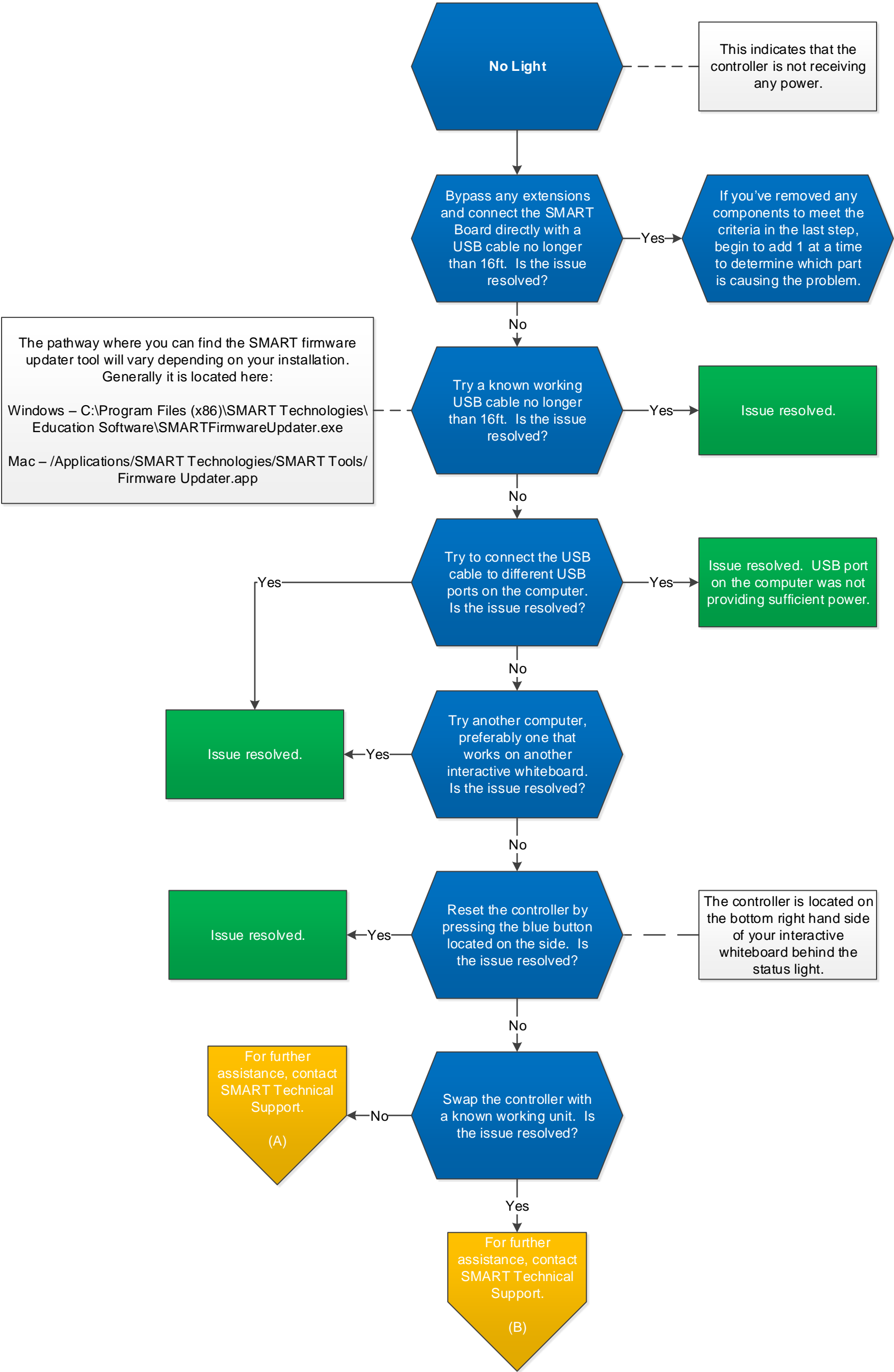
Back

Home

Revision History

Contact Support

7.0 No Light







## SB600 Troubleshooting Diagram

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